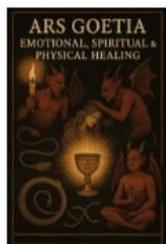
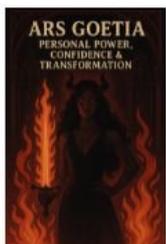


Privacy

Posted on May 19, 2025 by Rhyan Hyroc



TERRA INCOGNITA COURSES

Rhyan Hyroc



Privacy Policy

Effective Date: May 19, 2025

Website: www.terraincognitacoven.com

Contact Email: info@ekselencia.com

Business Address: 407 Lincoln Road, Suite 708, Miami Beach, FL 33139, Miami-Dade, United States

1. Introduction

At **Terrain Incognita Coven**, your privacy is a top priority. This Privacy Policy explains how we collect, use, store, and protect your personal data when you use **terraincognitacoven.com** ("the Site"), register for services, or interact with our content.

By accessing or using the Site, you agree to the terms of this Privacy Policy.

2. Information We Collect

We collect both **personal** and **non-personal** information to provide our services, improve user experience, and ensure security.

A. Information You Provide Directly

- **Name**
- **Email address**
- **Billing address & payment information** (processed securely by third-party gateways)
- **Account credentials** (if you register)
- **Messages or inquiries** sent via contact forms or email
- **Participation data** from courses, quizzes, workshops, and tools
- **Feedback, testimonials, and reviews**

B. Information We Collect Automatically

- **IP address and browser type**
 - **Device type and operating system**
 - **Pages visited, time spent, and actions taken on the Site**
 - **Cookies and tracking pixels** (see Section 7)
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3. How We Use Your Information

Your data is used for the following purposes:

- To process transactions and deliver courses or workshops
- To create and manage your account
- To send confirmations, updates, reminders, and customer support messages
- To send newsletters, promotional content, and announcements (you can unsubscribe anytime)
- To personalize your user experience and display relevant content
- To monitor analytics and improve website performance
- To detect, prevent, and address technical issues or misuse

We do **not sell** your data to third parties.

4. Legal Basis for Processing (for EU/UK Users)

If you reside in the European Union or United Kingdom, we process your data under the following legal bases:

- **Your consent** (e.g., signing up for a course or email list)
 - **Contractual necessity** (e.g., fulfilling purchases)
 - **Legal obligations** (e.g., tax and accounting)
 - **Legitimate interest** (e.g., improving services, preventing fraud)
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5. Sharing Your Information

We may share your data with trusted third-party providers who help us operate the website and deliver services:

- **Payment processors** (e.g., Stripe, PayPal)
- **Email marketing platforms** (e.g., Mailchimp, FluentCRM)
- **Hosting and IT services**
- **Learning management system plugins** (Tutor LMS, etc.)

All third-party providers are contractually obligated to keep your information secure and confidential.

We may also disclose information if required by law or to protect our legal rights.

6. Data Retention

We retain your personal data only as long as necessary to fulfill the purposes for which it was collected, including legal, tax, and reporting obligations. You may request deletion of your data at any time (see Section 10).

7. Cookies and Tracking Technologies

We use cookies, pixels, and similar technologies to:

- Store your login session
- Track site usage and user preferences
- Improve website performance and marketing

You can manage or disable cookies through your browser settings. Disabling cookies may affect the functionality of certain features.

8. Security of Your Information

We implement appropriate technical and organizational measures to protect your data:

- Secure socket layer (SSL) encryption
- Firewalls and malware scanning
- Secure password storage
- Regular backups

However, no method of transmission over the internet is 100% secure. We cannot guarantee absolute security but strive to protect your data with industry best practices.

9. Your Rights

Depending on your location, you may have the following rights regarding your personal data:

- **Access** – Request a copy of the data we hold
- **Correction** – Request updates or corrections

- **Erasure** – Request deletion of your personal data
- **Objection** – Object to processing under certain circumstances
- **Data Portability** – Request a structured, machine-readable export of your data
- **Withdraw Consent** – Opt-out of email communications or revoke previous consent

To exercise any of these rights, contact us at info@ekselencia.com.

10. Email Communications

You may opt-in to receive emails about:

- Course updates and progress
- New offerings and announcements
- Energetic or ritual instructions

You can unsubscribe at any time by clicking the link in any promotional email, or by contacting us directly.

11. Children's Privacy

Our services are not intended for individuals under the age of **18**. We do not knowingly collect personal information from minors. If we become aware that a child has provided us with personal information, we will take immediate steps to delete it.

12. International Data Transfers

If you are accessing the Site from outside the United States, be aware that your data may be transferred to, stored, or processed in the U.S. or other jurisdictions with different data protection laws.

By using the Site, you consent to this transfer.

13. Third-Party Links

This Site may contain links to third-party websites. We are not responsible for their privacy policies or practices. Please review the privacy policy of each site you visit independently.

14. Changes to This Policy

We reserve the right to modify this Privacy Policy at any time. Any updates will be posted on this page with a revised effective date. Continued use of the Site after changes constitutes your acceptance of the revised terms.

15. Contact Us

If you have any questions, requests, or concerns regarding your personal data or this Privacy Policy, please contact us at:

Email: info@ekselencia.com

Business Address:

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407 Lincoln Road, Suite 708
Miami Beach, FL 33139
Miami-Dade, United States