What are our Shipping Conditions

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Shipping Information for World of Amulets Products

Which countries do you ship to?

We proudly offer worldwide shipping to all countries, with the exception of North Korea. Whether you are in a bustling city, a remote village, or even a distant island, our goal is to ensure your World of Amulets products reach you without any issues. Partnering with reliable international carriers, we guarantee smooth delivery to nearly any location.

What is the estimated shipping time?

Our products are typically delivered within **1 to 3 weeks**, which includes time for order processing, packaging, and transit. However, shipping times may vary slightly based on your location, local postal services, or customs procedures. We are committed to delivering your products as swiftly as possible while ensuring their safety and quality.

How much does shipping cost?

We offer a simple flat shipping fee of €8 for all orders, regardless of the destination. This affordable rate ensures that all customers, no matter where they are, can access our products without worrying about high shipping costs.

What shipping method do you use?

All orders are shipped via **certified international mail with tracking**. This reliable and secure method ensures careful handling of your package throughout its journey. You can track your shipment from the moment it leaves our warehouse until it arrives in your hands.

Will I receive tracking information?

Yes, once your order is processed and dispatched, we'll send you a tracking link via email. This allows you to monitor your shipment in real-time, providing updates on its current location and estimated delivery date.

Can I change my shipping address after placing an order?

If you need to update your shipping address, please contact our customer service team immediately. Changes can only be made before your order is dispatched. To avoid any issues, we recommend double-checking your details during checkout, but if an update is needed, our team is ready to assist you.

What should I do if my package is delayed?

If your package does not arrive within the estimated 1-3 week timeframe, check the tracking link provided to review its status. Delays may occur due to customs or unforeseen transit issues. If the tracking information does not resolve your concern, please contact our support team. We'll work diligently to resolve the issue and ensure you receive your order as soon as possible.

Do you offer express shipping?

At this time, we provide only **standard certified international shipping**. While express shipping is not available, our standard method is secure, reliable, and includes tracking. We're continuously evaluating our options and may introduce express shipping in the future.

What happens if my package is lost or damaged?

In the rare event your package is lost or arrives damaged, contact our support team immediately. We'll investigate with the carrier to locate your package or determine the cause of the damage. Based on our findings, we'll either send a replacement or issue a refund to ensure your satisfaction.

How can I contact customer support?

For questions or assistance, our dedicated customer support team is here to help. Reach us via our <u>support channel here</u>. We're committed to addressing all inquiries promptly, ensuring your experience with us is seamless and enjoyable.